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Rx refill capability added to Patient Portal



You can now refill prescriptions in the Patient Portal! Click on the Rx Refill tab on the menu bar to see prescriptions that are eligible for refill.

This new feature applies to existing prescriptions that have remaining refills. The system determines a prescription is ready to be refilled when you've completed 75% of the previous fill. Your prescriptions won't be eligible for refill before that time. You need a renewal when your prescription has no refills left, or has expired, and you still need the medication. You can use the MHS GENESIS secure messaging feature to request a renewal. You may also need to talk to your provider first before you can renew your prescription.

Through your MHS GENESIS Patient Portal, you'll be able to:

- See all your prescriptions that are available to be refilled.
- Choose which ones you want refilled.
- Choose where you want to pick up the refill.
- See when your prescriptions are ready to be picked up.



Please ensure your contact information is up to date! When you have an appointment at Kimbrough, our staff

will review your contact information, which is pulled from the Defense Enrollment Eligibility Reporting System (DEERS).

Any updates our staff make in the electronic health record will revert to what is in DEERS. This could cause you to miss vital communications. Contact information includes your address, email addresses or phone number(s). Family members can update contact information after they're registered in DEERS.

Update contact information in DEERS

You can update your address and/or phone number on your DEERS record by calling 1-800-538-9552 or going to the <u>IDCO Online application.</u>

After you make changes, remember to submit your changes to make sure that your updates are made in DEERS.

UPCOMING OBSERVANCES, EVENTS & CLOSURES

Mar. 25: EFMP info table in Pharmacy April: Sexual Assault Awareness & Prevention Month April: Stress Awareness Month April: Month of the Military Child Apr. 1-7: Public Health Week Apr. 2: TRICARE info table in Pharmacy call before 6 AM.

12:30-1 p.m.



Sick call can address: New

illnesses or injuries occurring within

the previous three days or less. It is

recommended to check in for sick

If you have a chronic condition, need

paperwork filled out (i.e., profile or

profile extension) or need a medication

renewal, please contact your provider

Dental sick call: Monday-Friday at

EPES dental clinic from 7:30-8:30 a.m. &

Attention Active duty: Sick call Available Monday-Friday 5:30 -7:30 a.m.



Mental health concerns: Our behavioral health clinic, on the 3rd floor, has walk-in availability Mon-Fri, 7:30 a.m.-4 p.m.

Have a health question? The Nurse Advice Line is available for care advice at any time. Registered nurses answer urgent health care guestions & can help decide whether self-care or seeing a health care provider is the best option. Call 1-800-TRICARE or visit: https://mhsnurseadviceline.com/home

MRI Open SAT & SUN

Can't break away during the week to get an MRI? Ask for a weekend appointment! 7 AM – 4 PM

Make sure your primary care provider has entered your imaging in the system and you can schedule your appointment at 301-677-8800.

SYMPTOMS

Ordering for free COVID tests suspended

Ordering for free COVID tests via covid.gov/has been suspended. The U.S. government will continue to make COVID-19 tests available to uninsured individuals and underserved communities through existing outreach programs.

Kimbrough has a limited supply of COVID-19 tests available to beneficiaries at the information desk.

Check with local your retailers and pharmacies for at-home test availability.

EFMP Reminder



Active duty personnel, remember: If you request accompanied travel with OCONUS orders, each family

member requires EFMP screening before travel, even if already registered in EFMP.

Call our special needs advisor AT ANY TIME, not just during PCS season, at 301-677-8411.

An information table to answer general EFMP questions in the Pharmacy waiting area is scheduled for Mar. 25, 10 AM - Noon.

NATIONAL **COLORECTAL** cancer awareness MONTH

REDUCE YOUR RISK



limit alcohol consumption



maintain a healthy weight



vegetables, & whole grains



smoking





weight loss

blood in

stool

cramping or

abdominal

discomfort



diarrhea.

constipation or

feeling that bowel

does not empty all

the wav

weakness & fatigue



iron-deficiency anemia

To schedule an appointment, send a secure message through the patient portal or call 301-677-8800.